Banner 9 Core Meeting Recap November 16, 2017

Attendees:

Henry Torres (ITS) x Margaret Watson (ITS) Christy Harvey (Advancement) Sara Moser (ITS) Cassey Tune (Process Improvement) Brandy Hampton (Controller's Office) x Fran Lincoln (Student Accounts) x Terry Finney (Student Affairs/Financial Aid) Karen Vardell (ITS) Lori Winn (HR) x Donna McMillon (Budget Office) x Robin Harmon x Mendy Hendrix (Advancement) x Ken Anderson (ITS) x Tracy Finch (Registrar/Admissions) x Aimie McDonald (Advancement) Justin Holder (ITS) Myra Goodwin (Controller's Office) x Russ Hannah (Finance) x Danielle Childers (Student Accounts) Tonya Crittenden (Financial Aid) Kassie Pratt (Payroll) Dr Mahir (IR/IE) Bryan Austin Mallory Yarbrough x Kim Parker

Upcoming Dates/Times of Interest:

4-5 pm Mon/Wed/Fri is reserved for re-deployment of RACT Banner 9 instance NEW SCHEDULE

Next meeting: December 7, 2017

Patches scheduled for maintenance window November 17.

RACT overlay will take place Dec 4-6 during which time both Banner 8 & 9 (RACT) will be unavailable

Tentative MAJOR maintenance (Hardware and software) will be scheduled Feb 16-18. Confirmation and further details to follow.

Please plan accordingly.

Action Items:

ITS to get additional systems set up in the Banner Bunker and get a printer if possible

IT will generate a calendar for the Banner Bunker. Details to follow

IT to confirm if iModules issue has been addressed

HR/Fin to provide list of 3rd party software for DBA's to verify Banner 9 setup

Recap:

ITS: Discussion of response time issues continued to be reported on listserves.

Instructions for data export were passed out by KV and are posted on the website.

Change in RACT maintenance times discussed and tentative schedule for hardware upgrade announced.

Fin/HR rollout schedule has been received and will be posted on the website with the others.

Advancement/Foundation:

Currently testing alternate Thursdays. Requested additional systems in the Bunker to accommodate the staff. Discussed scheduling of the room so no one wastes a trip.

FINANCE/HR:

Cassey has met with HR once and plans to begin in earnest during the week following Thanksgiving.

Kassie has been working with Brandi and has checked the bulk of forms that they use.

Student Accounts/Treasurer: Continuing to test. Need a printer in the Bunker and will send IT printer they are trying to use for testing in their office – Alan suggested that it had not been set up on RACT. Kim had been at a conference and talked to schools who indicated response time was terrible.

AState On-line: continuing to work through testing

FinAid: no update

Discussed known browser issues and how to approach dual environments. Cassey expressed concern about general forms/pages being a testing priority – popsels, jobsub, those used universally – iden are generally system specific although Karen pointed out more overlap in Student system.